# **Cancellation / Refund**

### PLEASE READ THE BELOW CANCELLATION / REFUND POLICIES CAREFULLY:

## **Cancellation Policy**

- Cancellation request can be made through the following mediums:
  - o GarageWorks Web Booking Module used to make the booking or
  - o E-mail to info@garageworks.in
  - o Contact at 8806174754
- Cancellations will be considered only if the request is made at least 2 hours before the scheduled time of service or pick-up.
- A cancellation is to be deemed accepted by GarageWorks only if the user receives a confirmation e-mail/SMS on the contact details provided at the time of booking by the user.

### **Refund Policy**

### Two Wheelers:

- Refund will be processed automatically on acceptance of the service order cancellation.
- For all cancellations, money will be refunded post deduction of Rs 100 of the service fees.